Privacy Policy – [DriversTimes.com]

Effective Date: [2025.10.04]

Data Controller:
Company Name: DRIVE CLOUD SL

Legal Form: Sociedad de Responsabilidad Limitada (SL)

Register Sheet / Hoja Social: 102683

Tax ID / NIF: B21638127

EU VAT ID / EUID: ES07017.000391608

[info@driverstimes.com]

1. Introduction

This Privacy Policy explains how we collect, use, store, and protect your personal information on our platform in accordance with the General Data Protection Regulation (GDPR) and other applicable data protection laws.

2. What Data We Collect

Depending on whether you are a private user or a company, we may collect the following:

Personal Users:
- Full name
- Email address
- Residential address (optional)
- Uploaded files (e.g., registration certificates, service documents)
- Vehicle data (make, model, year, VIN, ZIP code, photos)
- Account preferences and interactions

Companies:
- Company name
- Registered business/service address
- Contact email and phone (if provided)
- Service listings, logos, promotional content

Automatically Collected Data:
- Login times, IP addresses, browser data, cookies, and device type

3. Purpose of Data Use

We use your data for the following purposes:

- Platform registration and account management
- Booking and service history tracking

- Sending system notifications, alerts, and user-requested emails (e.g., premium maintenance reminders, newsletters, reports)
- Enabling core features like newsfeed, groups, and events
- Allowing file sharing and communication between users and service providers
- Facilitating location-based service discovery if the vehicle is marked public
- Legal compliance and fraud prevention

4. Legal Basis for Processing

Our legal basis for processing your data includes:
- Article 6(1)(a) GDPR – Consent
- Article 6(1)(b) GDPR – Contract performance
- Article 6(1)(f) GDPR – Legitimate interests (platform security, user experience)

5. Data Visibility and Sharing

- We do not display your personal data (e.g., name, email, address) publicly.
- If you mark your vehicle data as public, it can be seen by other users and companies on the platform to enable service matching.
- Shared files (e.g., service documents, photos) are only visible in context of the features where you upload them (e.g., newsfeed, events, groups).
- Your personal or vehicle location data is used only when necessary for service suggestions or listings, and only if you have previously shared it on the platform.
- We do not sell or trade personal data.

6. Communications and Emails

We may send you:
- Service-related alerts (e.g., upcoming maintenance reminders) (optional)
- Platform activity updates (e.g., booking confirmations, file sharing notifications) (optional)
- Newsletters and automotive reports (optional)
- User report notifications – if a report is made involving your activity or content, both parties may receive an email notification regarding the report status or moderation action.

You can manage or unsubscribe from marketing emails via your account settings.

7. Data Storage and Security

- Your data is stored securely using encrypted systems.
- We use industry-standard practices to protect against unauthorized access, alteration, or disclosure.

8. Your Rights

You have the right to:
- Access, correct, or delete your personal data
- Restrict or object to data processing
- Withdraw consent at any time
- Request data portability
- File a complaint with your local data authority

9. Data Deletion and Retention

- You can delete your account at any time.
- Upon deletion, all associated personal data, uploaded files, and vehicle records will be permanently removed from our systems.

10. Third-Party Data Processors

We may use trusted third-party service providers (data processors) to operate and improve our platform, including:

- Cloud infrastructure and hosting: Amazon Web Services (AWS).
- Analytics: Non-Google, privacy-focused analytics tools for traffic and behavior tracking.
- Map and location services: Open-source based solutions (non-Google).

11. Cookies and Tracking

Our platform uses cookies and similar technologies to enhance user experience, improve functionality, and enable secure login sessions. These may include:

-Essential cookies (e.g., login sessions, CSRF protection)

-Functional cookies (e.g., language preferences)

- Analytics cookies (non-invasive, anonymized tracking for platform improvement)

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If you have questions about this Privacy Policy or your data, please contact us at:
[info@driverstimes.com]